

WELCOME BACK

AG KIDMIN RELAUNCH KIT

Volunteer

Interviewer: Kelly Presson
John McLellon & Alon Loven & David Richards

1. How can you prepare your volunteers for your first Sunday together?

- Connect with your team via postcards, texts, phone calls, Zoom calls, etc.
- Communicate on a relational level, being honest and clear.
- Lead with vision and focus on the positive opportunities.
- Review updated policies & procedures with your team.
- Prepare video training resources to further equip volunteers.
- Begin checking on the availability of your volunteers.

2. How has COVID-19 impacted your leaders in a way that may mean more additional care?

- Leaders have a new hunger for community and may be seeking additional connection.
- Some may have fears or concerns, be aware of the thoughts and feelings of your team.
- Leaders may require a greater level of focus and additional personal attention.
- Leaders may feel like they have been overlooked or forgotten. Be intentional to pray specifically for them.
- Continue to make special efforts to making your team feel valued.

3. In what new ways are you planning to utilize volunteers in your weekly services?

- Recruit volunteer team members to hold open every door so that only one person touches the doors.
- Recruit additional custodial team members during services.
- Lead additional small group options to enhance relationships.
- Recruit team members to focus on visitor check-in with the possibility of a greater number of visitors.
- Consider a creative team to continue an online presence.
- Use volunteers to add creative elements to your services.

4. What are some ways you can show your volunteers how much you appreciate them as we gather again?

- Host a volunteer appreciation rally/meal upon returning.
- Build a routine of appreciation into your schedule.
- Show appreciation by providing specialized coffee, drinks, or treats in a designated space just for volunteers.
- Find ways to show appreciation using your volunteer's favorite things.
- Write personal thank you notes.
- Pay special interest to what is happening in the personal lives of your volunteers and follow up.

5. How can you engage your volunteers to extend your connection with kids and their families?

- Ask volunteers to send video "shout outs" to kids.
- Ask your volunteers to share how they connected with their kids during service.
- Celebrate volunteers who go the extra miles outside of service. What you celebrate will be replicated by others.
- Make leaders a part of your online presence.
- Schedule Zoom play dates...play games with a group of kids.
- Ask volunteers to connect with a group of kids by mailing scriptures to each other to encourage one another. Have them color and decorate the Bible verses!